

ADDITIONAL DELIVERY AND LABOR ADD-ONS

SPECIAL DELIVERIES

ADDITIONAL CHARGES

Timed Delivery or Pickup - 2 Hour Window Priority 3

Guarantees arrival of your delivery or pick up within a two-hour window of your choice: 10:30am-12:30pm, 11:00am-1:00pm, 11:30am-1:30pm, 12:00pm-2:00pm, 12:30pm-2:30pm, 1:00pm-3:00pm, 1:30pm-3:30pm, or 2:00pm-4:00pm.

+ \$110

Timed Delivery or Pickup - 2 Hour Window Priority 2

Guarantees arrival of your delivery or pickup within a two-hour window of your choice: 9:00am-11:00am, 9:30am-11:30am, or 10:00am-12:00pm.

+ \$140

Timed Delivery or Pickup - 30 Minute Window Priority 1

Guarantees arrival of your delivery or pick up within a 30 minute window during standard business hours of 9:00AM-4:00PM.

+ \$180

Expedited Next Day Delivery or Pickup

Charge for any order that needs to be delivered or picked up the next business day that the customer places the order, or adds on to an existing order.

+ \$110

Expedited Same Day Delivery or Pickup

Charge for any order that needs to be delivered or picked up the same day that the customer places the order, or adds on to an existing order.

+ \$280

Expedited Next Day Will Call

Charge for the labor to stop production to fulfill next day request.

+ \$35

Expedited Same Day Will Call

Charge for the labor to stop production to fulfill same day request.

+ \$50

After Hours Delivery or Pickup

Includes a time-specific delivery or pickup of equipment Monday through Friday between 4:00pm - 9:00am, and all hours Saturday and Sunday. Percentage calculated on rental products only.

+15% of the rental or \$300 minimum

Holiday After Hours Delivery or Pickup

Includes a time-specific delivery or pickup of equipment any holiday So Cool Events is closed. Percentage calculated on rental products only.

+25% of the rental or \$450 minimum

Lodging and Travel

Charge for our team to stay overnight at a job site. Price calculated per room.

+ \$400

LABOR

Labor to Set-up and Breakdown

Percentage calculated on rental items selected for set-up and breakdown.

+ 10%

Hourly Labor

Includes labor such as re-stacking chairs or unplanned wait time. Price calculated per person with a one hour minimum.

+ \$100

Time Sensitive Labor

Includes labor that needs to be completed within a restricted time frame. Price calculated per person with a one hour minimum.

+ \$200

DAMAGE WAIVER

Damage Waiver

We offer this service to cover equipment that is accidentally damaged during the rental period. It does not cover loss or theft of items and is non-refundable. Please see our Rental Terms and Conditions for the full description. Percentage calculated on rental products only.

+ 12%